

Contact us today for more information and special offers.

845.343.6909 wallaceenergy.com

HVAC | Oil | Propane | Cooling | Natural Gas Services Water Heaters | Generators | Air Quality

## AC system tune-up and service plan.



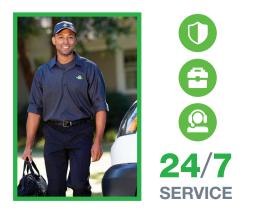
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## Sure Start<sup>™</sup>AC system tune-up

Our expert technicians who perform this industry standard 10-point Sure Start<sup>™</sup> tune-up, diagnostic inspection and professional evaluation includes:

- Thermostat verification
- Air filter inspection
- Evaporator coil check
- Condenser examination
- Electrical component check
- Ductwork inspection
- Drainage system check
- Unit and refrigerant leak check
- Refrigerant insulation line check
- · Belt tension check and adjustment

Tune-up appointments are available Monday through Friday, 8am to 5pm, excluding federal holidays from May 1 to September 30. Scheduling is subject to availability and weather conditions.



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## CoolGuard<sup>™</sup>AC system service plan

Make sure that your AC system runs efficiently to help you stay cool and save all summer with:

- **24-hours-a-day, 7-days-a-week on-call access** to our team of AC experts.
- No diagnostic fee if service is performed between 8am and 5pm, Monday through Friday, excluding federal holidays. Diagnostic fees will apply if you request service at other hours or on federal holidays and weekends.
- An annual Sure Start<sup>sm</sup> tune-up that can be scheduled between 8am and 5pm on normal business days from May 1 to September 30.
- **15% discount off regular rates** for any repair work not covered by your plan.
- Quality repairs by our professionally trained and experienced technicians who fully understand how your AC system integrates with your entire home comfort system.

## The following general exclusions apply:

- Each system must have its own service plan to be covered
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazard
- Coverage can be revoked if customer permits other than
  our authorized rep to service equipment
- Providing adequate ventilation for the proper operation (i.e. removal of debris, bushes, leaves away from condensers)
- Removal of asbestos-containing material
- Monitoring vacant or unattended premises
- Maintaining clean air filters
- Replacing fuses
- Resetting circuit breakers
- Turning on the emergency switch
- Setting thermostat temperatures and clocks
- · Replacing batteries in system devices